

International Quality Congress

Preliminary Program – issued June 16, 2021

First day, June 29, 2021

Time	Author	Title of the paper
9 ⁰⁰	CONGRESS OPENING	
	Dr. Jovo Lojanica, President SRMEK	Welcome words
	Artistic program	
	Torolf Paulshus, President EOQ	Welcome words
	Dr. Paulo Sampaio	Quality Teaching in European Higher Education Institutions
	Dr. Noriaki Kano	“Enhancing Teaching Quality begins with Feedback of Test Results to the Class; A Case Study: Teaching the Life Cycle of Attractive Quality in Kano Model”
10 ³⁰	PAUSE	
	Dr. Joseph A. DeFeo	Joseph M. Juran's Universal Principles and Today's Global Use
	Dr. Patricia A. Adam	Practically best friends?! Agility and ISO 9001
	WITH NEW QUALITY CONCEPTS TO FUTURE	
	Beata Starzyńska, Agnieszka Kujawińska, Filip Górski, Paweł Buń	Virtual quality toolbox as an innovative solution supporting lifelong learning - Poland
	Azat Abdrakhmanov	Quality Kazakhstan Concept based on the Strategy "Kazakhstan-2050" - Kazakhstan
	Narayanan Ramanathan	On Being a Quality Professional – India
	Renata Nováková	Quality or quantity ? Harmonization of standards for evaluation of the quality of university education in the territory of the SR – Slovakia
	Noordhoek Peter	Determining the added value of peer-based audits in associations through a semi-inductive approach – Netherlands
12 ⁰⁰	PAUSE for lunch	
13 ⁰⁰	FUTURE OF QUALITY EDUCATION & TRAINING	
	Vandenbrande Willy	Integration: The Key To Effective And Efficient Quality Education – Belgium
	Grace Brannan; Thomas Alderson; James McQuiston; Katherine Foley; Douglas Paulk	Educating Resident Physicians in Quality Improvement in the United States: A Community Training Hospital's Experience – USA
	Marilyn Dyason	Integrated learning strategies: new approaches to educating leaders in strategic quality management – United Kingdom, Ireland
	John Dew	Approaches to Teaching Quality –USA
	Satish Kaul	Rich experience for a future

	CHALLENGES, NEW IDEAS AND CONCEPTS	
	Bluvband Zigmund	Restaurant Bill Effect, or how to Lean on "Lean"?-Israel
	Pascale Morel	Quality control: let it go! - Belgium
	Vadim Lapidus	The role of quality, lean and productivity in models of business growth - Russia
	Eduard Kondratyev	Fractyling - management through behavior patterns, Russia
14 ⁵⁰	PAUSE	
15 ⁰⁰	Ivan Korunoski; Mattias Skafar	Management System in Scientific Context – Sweden
	Ilse Gilio	Beyond the borders of effective Quality Management – Belgium
	QUALITY MODELS AND STANDARDS	
	Piotr Rogala, Piotr Kafel	Management audits AND official controls - comparative analysis – Poland
	Shogo Kato; Satoko Tsuru; Makoto Ide; Akira Shindo; Naohisa Yahagi; Shu Yamada	Continuous Standardization of Rehabilitation after Cerebrovascular Diseases – Japan
	Osman Vural; Ioannis Anastasopoulos; David S. Nelson	Validating Examinations for Qualification and Competence Based Personnel Certification Schemes – USA
17 ⁰⁰	Lubov Kastorskaya; Elena Voinova	Methodology of Labour productivity prediction in companies on the basis of growth potential assessment – Russia

Second day, June 30, 2021

Time	Author	Title of the paper
9 ⁰⁰	CONTINUATION OF THE CONGRESS	
	Ulf Gustavsson, SG EOQ	EOQ training programs – A unique way to develop future managers
	Dr. Mohamed Zairi	QUALITY 4.0 - A New Meaning that is Human-Centered
	Dr. Kazuyuki Suzuki	Promoting Problem Solving Education for Children - from an Experience in Japan
	Christianna Hayes	How the Adult Brain Learns: Maximizing the Effectiveness of Learning
	Dr. Lars Sörqvist	Linking Quality to Sustainability
	QUALITY TECHNIQUES, TOOLS AND APPLICATIONS	
	Matthew Barsalou	From Subjective to Objective: Turning an Ishikawa Diagram into an Action Plan - Bahrain
10 ⁵⁰	PAUSE	
11 ⁰⁰	Larissa Camargo; Rafaela Guasti; Brenda Araujo	Fuel consumption of VLI's locomotives in another railway - Brazil
	Jiju Antony, Olivia McDermott, Michael Sony	An empirical study into Ishikawa's basic tools of qc in European organizations - Ireland
	Anil Sachdev	Integrating TQM, TPM and TPS for effective business results - India
	Anja Novak; Maja Kaker	Quality management system in nursing care at the general hospital Jesenice - Slovenia
	Fumiko Ogawa; Hironobu Kawamura; Ken Nishina	Applying Process Capability Indices and Control Charts to Geometrical Product Specification - Japan
	Mahmoud Hammoud	Model-Driven Multivariate Control Charts: How to Predict Quality when the Quality Data is not there (yet) – USA
	Andrej Trebar; Zoran Lekic	New role for quality managers – Slovenia

12 ¹⁵ -13 ¹⁵	PAUSE for lunch	
	Denis Shpotya; Alexey Romanov	Combining matrix and model-based systems engineering tools into a methodological approach for the development of space instruments: theory and application experience in industry and education -Russia
	Georgios Anastasopoulos; Prasanth Ramakrishnan ; Ioannis Anastasopoulos	Quality Characteristics of Testing Laboratories Management Systems – Challenges and Opportunities for Improvement – USA
	QUALITY STORIES IN INDUSTRIAL ORGANIZATION	
	Alexander Grachev; Galina Tiuleneva; Dmitry Tsvirkunov	National project of productivity improvement on principles of quality and lean production – Russia
	Dr. Hoeborn Gabriele; Dr. Bredtmann Jennifer	Quality Story in an Industrial Organization – Sustainable Change Management – Germany
	QUALITY STORIES IN SERVICE ORGANIZATION	
	Annabella Palladas	“Sneaking” Quality Principles, Approaches and Tools in a “Training the Trainers” Program for public administration employees, in Greece, and reaping the results – Greece
	Marwan AlZaabi; Shamma Lootah; Dhabya Alfalsi	The role of catalyst in the UAE government excellence model – UAE
	Mariona Benedé Suárez, Natalia Amat-Lefort, Marta Mas-Machuca, Frederic Marimon	Preferences and motivations of Airbnb vs. Hotel users: a quality factor approach – Spain
14 ⁴⁵	PAUSE	
15 ⁰⁰	Tzvetelin Gueorguiev; Boris Sakakushev	The Case of Implementing ISO 21001 at the University of Ruse – Bulgaria
	QUALITY STORIES IN HEALTH AND CARE	
	Xia Mengting Xia; Yang Yingrui Yang	Construction of Intelligent Health Management Model for patients with Diabetic Retinopathy in the region – China
	Cheng Hang; Qian Li	Application of quality control circle quality improvement tools to improve the compliance rate of labor analgesia - China
	Ryoko Shimono; Rie Akinaga; Kazunori Hase	Development of Competence Management System for Quality Assurance in Clinical Laboratory Test - Japan
	EOQ/IAQ/EFQM/CAQ	
	BUSINESS EXCELLENCE & QUALITY	
	Sunil Thawani	Gift of Quality to United Nations Sustainable Development Goals - UAE
	INNOVATION, CIRCULAR ECONOMY&AI	
	János Takács	Sustainability, Quality and CSR – from Milton Friedman to Michael Porter and beyond ... - Hungary
	Laurence Guillaumie; Olivier Boiral; Amel Baghdadli; Geneviève Mercille	Sustainable nutrition and quality management: A systematic review of the views of professionals working in health-related institutions - Canada
	Tingqi Shi; Rongrong Sun; Ying Bao; Qiuxiang Zhang; Yao Lu	Development and application of nursing clinical decision support system - China
	Jelena Ilić	STEM - Pametno obrazovanje - Serbia
17 ⁰⁰	Prof. Dean Rakić	Step forward in data handling, analysis, and reporting with Blockchain based interoperability

Important: Final program will be issued on June 22, 2021